PROVIDER NOTICE

Alert#:   **PN-2011-08**

Issued: **September 2011**

To: **CT BHP Providers**

Subject: **Connect Systems - Member Eligibility Coverage Group Classifications**

Dear Provider,

This notice is being sent to all CT Behavioral Health Partnership (CT BHP) Providers regarding upcoming enhancements to the Administrative Service Organization's (ASO) Connect systems. *Please note that the following notice is for informational purposes only.* The upcoming enhancements will **not** affect authorization/registration procedures and it will **not** affect billing procedures.

Effective October 1st, 2011, the CT BHP ASO will re-classify some of the current DSS member benefit groups. System changes are required to ensure that membership/enrollment/benefit structures are in synchronization with the state's requirements from an enrollment and claims payment perspective. Additionally, these updates will allow the ASO to better serve our state client and provider community with all reporting initiatives.

The re-classification of coverage groups in the CT BHP Connect system will be as follows:
1. BHK001 (HUSKYA), BHK008 (FSS DUAL) AND BHK012 (FSS SINGLE) will become inactive.
2. BHK013 (FAMILY SINGLE), BHK014 (FAMILY DUAL), BHK015 (ABD/OTHER SINGLE) and BHK016 (ABD/OTHER DUAL) will be added and used for the new coverage groups.

Please note: Providers are still required to verify client eligibility through any of the current HP (www.ctdssmap) eligibility verification methods. The CT BHP Connect systems should not be used to verify Medicaid eligibility. *This notice is for informational purposes only.* The above changes will **not** affect authorization procedures and it will **not** affect billing procedures.

An example of the above changes to the CT BHP's Connect systems enrollment tab has been included with this notice.
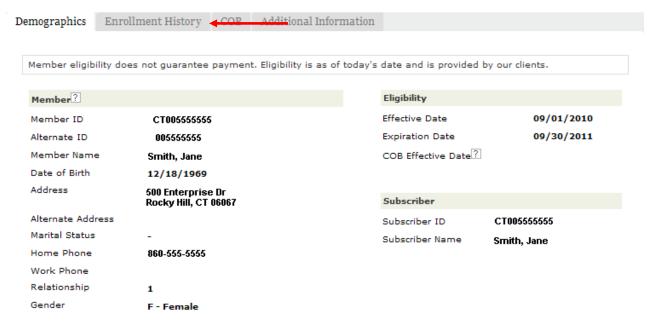
If you have any questions, please feel free to contact the CT BHP at 1-877-552-8247.

Provider Relations Department
Connecticut Behavioral Health Partnership

CT BHP Connect System – Member Enrollment Tab

Eligibility Coverage Group Classifications

1) Once a Connect user reaches the Member Demographics Screen (either by Searching a Member or by entering an Authorization request) the coverage group classifications can be viewed on the Enrollment History tab.

| Demographics | Enrollment History | COB | Additional Information |

Member eligibility does not guarantee payment. Eligibility is as of today's date and is provided by our clients.

Member ?

Member ID	CT005555555
Alternate ID	005555555
Member Name	Smith, Jane
Date of Birth	12/18/1969
Address	500 Enterprise Dr
Rocky Hill, CT 06067
Alternate Address	
Marital Status	-
Home Phone	860-555-5555
Work Phone	
Relationship	1
Gender	F - Female

Eligibility

Effective Date	09/01/2010
Expiration Date	09/30/2011
COB Effective Date ?	

Subscriber

Subscriber ID	CT005555555
Subscriber Name	Smith, Jane

2) If the member's eligibility coverage group has been re-classified, users will see the following

| Demographics | Enrollment History | COB | Additional Information |

Member eligibility does not guarantee payment. Eligibility is as of today's date and is provided by our clients.

Member Detail

Subscriber ID	Member ID	Member Name	Group #	Group Name	Account #	Effective Date	Expiration Date	Date Changed
CT0055555	CT0055555	Smith, Jane	BHK001	HUSKY A	BHK015	9/01/2006	09/30/2011	09/26/2011
CT0055555	CT0055555	Smith, Jane	BHK015	CT ABD/OTHER - SINGLE	BHK015	10/01/2011		09/26/2011

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