
PROVIDER NOTICE

Alert#: **PN-2021-05**
Issued: **May 27, 2021**
To: **All CT BHP Providers**
Subject: **New ProviderConnect Super User Function**

Dear Provider,

The CT BHP Provider Relations Department is pleased to announce the addition of a Super User Function in the ProviderConnect application.

CT BHP Behavioral Health Facilities and Group Practices can now assign a ProviderConnect Super User or an administrative user that can create and manage other users' login accounts at their facility or group practice.

Once a Super User account is activated, the assigned user will be able to:

- Create new login accounts for new staff members or members of the practice that require access to ProviderConnect.
- Deactivate or disable a managed user when a staff member leaves your organization or no longer requires access to the ProviderConnect application.

If you are interested in becoming a SuperUser for your facility or group practice, please complete the Online Super User Account Request form. The form is included in this transmittal and also available on the CT BHP For Providers Home Page under the Templates header: <https://www.ctbhp.com/providers-main.html>

If you have any questions, please feel free to contact the Provider Relations Department

Telephone: 1-877-552-8247, options 1, 2, 7.

Provider Relations Email: ctbhp@beaconhealthoptions.com

Thank you,
CT BHP Provider Relations
Beacon Health Options