

# Provider Notice

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Alert#: **PN 2020-03**

Issued: **May 1, 2020**

**To: Inpatient Hospitals and Alcohol and Drug Centers**

**Subject: Process Clarification for Behavioral Health Inpatient Authorizations and Timely Filing Edits for Ambulatory Detoxification Services**

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Dear Provider,

The purpose of this notice is to clarify authorization procedures for inpatient hospitals and Alcohol and Drug Centers in relation to Provider Bulletin 2020-33: CMAP COVID-19 Response – Bulletin 23: Changes to the Prior Authorization Requirements for Specified Services

As an interim measure in response to the Governor's recent declaration of a public health emergency as the result of the outbreak of COVID-19 (coronavirus), the Department of Social Services (DSS) is temporarily changing the prior authorization (PA) requirements for Inpatient Hospital admissions with effective dates of service April 1, 2020, forward, until DSS has notified providers in writing that the state has deemed COVID-19 to no longer to be a public health emergency (the "Temporary Effective Period").

## **Inpatient Hospitals - Behavioral Health Inpatient Authorizations**

The CT Behavioral Health Partnership (CT BHP) would like to remind Inpatient Hospitals that any behavioral health admission approved prior to 4/1/2020 must continue to have the authorization updated through Beacon Health Options in order for the claim to successfully process with DXC.

Level of Care guidelines and Medical Necessity criteria stay unchanged and services rendered during this interim period must be medically necessary. Beacon Health Options clinical staff and the ProviderConnect application will remain available to providers throughout this interim period and Beacon Health Options will continue to review and ensure that all initial requests as well as concurrent review requests are medically necessary. As such, Beacon will continue to issue denials if requests for inpatient services do not meet medical necessity.

**Alcohol and Drug Centers – Ambulatory Detoxification Services**

Please note that the 21-day timely filing requirement in the ProviderConnect application has been lifted during this interim period for initial and concurrent authorization requests for ambulatory detoxification services.

If you have any questions, please feel free to contact the CT BHP Provider Relations Department



1-877-552-8247, Options 1, 3, 7.



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Sincerely,  
Provider Relations Department  
CT Behavioral Health Partnership