DCF ALERT

Alert#: DCF 2011-01

Issued: April 2011

TO: DCF Area Offices

SUBJECT: CT BHP Enhancements to view information related to congregate care

Dear DCF staff,

This alert is to inform you of several enhancements to Client Connect; the system you are utilizing to submit CANS and view MTPPRs. Effective 4/1/11 you will be able to view real time information regarding bed match referrals for in-state RTCs/GHs and a select group of out-of-state RTCs (see p. 2 for detailed instructions). This enhancement will also allow you to view updates from the providers as they are entered into the system. Those updates include the response to the match or admission; such as "accept" or "not accept" and reasons for "not accept." The DCF Residential Care Team/Congregate Care Team will continue to inform you of match notification information via email/phone when a child has been matched to an RTC/GH.

The second enhancement allows the viewing of MTPPRs (Monthly Treatment Plan Progress Report) for a select group of out of state providers listed below:

JRI, MA
Devereaux, MA and FL
Eagleton, MA
Germaine Lawrence, MA
Stetson, MA
Stevens, MA
Whitney Academy, MA
Bennington, MA
George Jr, PA
Glen Mills, PA
Kidspeace, PA
Spurwink, PA
You, Inc., MA

We hope that these enhancements allow for better communication and coordination of children in congregate care. If you have any questions, please feel free to contact the CT BHP Provider Relations Department at 1-877-552-8247.

Provider Relations Department
Connecticut Behavioral Health Partnership

To View the match referral form:
1. Log on to Client Connect
2. Click on "Initiate and View Requests for Care/CANS" from the Home page
3. Click on "view/print" button located on the far right of the "Open Request for Care/CANS" section of "Request for Care/CANS Summary" page

Open Request for Care/CANS

Record #	Member ID ▲	Member Name	Status	Date Complete Packet Received	Submitted By	Registration/CANS info.		Match Received	Match/Admit Info.
021011-1-1-1	CTTEST000000010	CTBLUES, MONDAY	Match Made	02102011	D7HUBBAT	View/Print	Update	02102011	View/Print
021711-1-3-1	DRISCOLLTEST5	DRISCOLL, TEST5	Submitted - Initial		LDRISCOLLL	View/Print			

To View the MTPPR:
1. Log on to Client Connect
2. Click on "Initiate and View Requests for Care/CANS" from the Home page
3. Click on the "view MTPPR" button located in the "Closed request for Care/CANS" sections of the "Request for care/CANS Summary" page

Closed Request for Care/CANS

Any request listed below with a 'Closed without Placement' Status was closed within the last 30 days.

Record #	Member ID ▲	Member Name	Status	Date Closed	Reason	Discharge Date	
111510-1-1-1	CTTEST000000010	CTBLUES, MONDAY	Closed with Placement	11/15/2010	Placement in RTC/GH		View MTPPR
111510-1-1-1	CTTEST000000010	CTBLUES, MONDAY	Closed with Placement	11/15/2010	Placement in RTC/GH		View MTPPR