
PROVIDER NOTICE

Alert#: PN-2019-05
Issued: November 5, 2019
To: CT BHP Providers
Subject: CT BHP Closure – Holiday Observance

Dear Provider,

In observance of the upcoming holiday, the Rocky Hill, Beacon Health Options office will be closed on the following:

- Monday November 11, 2019 - Veterans Day,

While the office will be closed in observance of the holiday, Care Managers (for crisis and pre-certifications for inpatient services) are available 24 hours a day, 365 days a year for members and providers. Authorizations needing further review will be completed as soon as possible, no later than the next business day.

Additionally, as a reminder, the ProviderConnect application is available 24 hours a day, 365 days a year for registration and authorization of services.

Remainder of 2019 Holiday Observances:

- Thanksgiving Day, Thursday November 28, 2019
- Day after Thanksgiving, Friday November 29, 2019
- Christmas Eve, Tuesday December 24, 2019
- Christmas Day, Wednesday December 25, 2019

The Customer and Provider Services line is 1-877-552-8247.

Thank you,
Provider Relations
Beacon Health Options