

## PROVIDER ALERT

Alert#: PA-2018-05  
Issued: May 8, 2018  
To: CT BHP Inpatient Hospitals  
Subject: CT BHP Psychiatric Inpatient Bed Tracking – Incentive Program

Dear Provider,

On May 14, the Connecticut Behavioral Health Partnership (CT BHP) is implementing a new Psychiatric Bed Tracking System (PBTS). As previously outlined in Provider Alert PA 2018-03, the PBTS will give psychiatric inpatient providers the ability to update their inpatient bed availability in real time. It will require designated individuals at the hospital to enter the ProviderConnect application and update the number of beds available a minimum of twice daily to ensure accurate availability. The intent of the Bed Tracking System is to improve the efficiency of locating a psychiatric hospital bed for individuals who need inpatient treatment, resulting in quicker access to treatment and a reduction of time spent in the ED.

The CT BHP is pleased to announce that it will also be implementing a Bed Tracking Incentive Program that will provide administrative relief for participating psychiatric inpatient hospital providers that demonstrate consistent participation in updating their bed availability. The following information outlines the parameters for this new program:

- 1) Effective May 14<sup>th</sup>, the current online registration form for *initial* inpatient psychiatric authorizations will transition to an abridged form for all inpatient psychiatric providers.
- 2) Performance (updating bed availability on a twice daily basis) will be monitored for the remainder of Quarter 2 (May 14<sup>th</sup> – June 30<sup>th</sup>).
- 3) Participating hospitals that meet 90% or greater compliance with updating bed availability on a daily basis will continue to utilize the abridged online registration form for initial inpatient psychiatric authorizations.
- 4) Participating hospitals that do not meet 90% or greater compliance will transition back to the full online registration form for *initial* inpatient psychiatric authorizations.
- 5) Inclusion in the Bed Tracking Incentive program, going forward, will be evaluated on a quarterly basis.

It is critical that all CT hospitals participate on a consistent basis in order for this program to have maximum value. We look forward to working with you to continue to enhance collaboration within the behavioral health delivery system.

We thank you for your participation.

Scott Greco  
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CT Behavioral Health Partnership