

PROVIDER ALERT

Alert#: **PA-2016-12**
Issued: **August 11, 2016**
To: **CT BHP Home Health Providers**
Subject: **CT BHP Procedural Changes to Home Health Review Process**

Dear Provider,

This alert is to serve as advanced notification of upcoming changes to the review process parameters for CT BHP Home Health Agency services. Effective 9/1/16, the turnaround time for Beacon to complete home health authorizations will transition from the current 4 business days to 7 business days.

The turnaround time to complete a doctor to doctor review will remain 24 hours from the time the provider is notified of the need for a PA review.

If you have any questions, feel free to contact the CT Behavioral Health Partnership Provider Relations Department at 1-877-552-8247.

Thank you,

Provider Relations Department
Connecticut Behavioral Health Partnership