

PROVIDER ALERT

Alert#: **2016-10**

Issued: **August 2, 2016**

To: **Outpatient, Extended Day Treatment, and Partial Hospitalization Providers**

Subject: **CT BHP Enhancements to Authorization Parameters**

Dear Provider,

This alert is to inform you of changes to the authorization parameters for **NEW authorizations effective 8/1/16 and forward**, for Outpatient, Extended Day Treatment, and Partial Hospitalization services. Effective 7/19/16, the authorization parameters related to the number of units for the above services have been modified. We hope these changes will decrease some of the administrative burden to providers. As always, Medical Necessity determines Level of Care. The changes are as follows:

Extended Day Treatment (EDT):

Initial web registration for EDT will result in 132 units within a 6 months period. If additional units are needed, please submit a request for concurrent authorization that will pend for clinical review. Prior to 7/19/16, initial registrations for EDT resulted in 88 units within a four month period and would require a concurrent review for additional units.

Partial Hospitalization (PHP):

Adult and Child PHP authorization parameters have been synchronized. Effective 7/19/16, Partial Hospitalization initial authorization requests can be approved up to 10 units within a two week period, based on clinical information provided.

Outpatient Services:

First concurrent web registrations for Outpatient Services will be synchronized with initial registrations. Effective 7/19/16, first concurrent reviews will move from a 45 unit registration to a 90 unit registration within a 365 day period of time through ProviderConnect.

Concurrent Parameters for Lower Levels of Care:

The online web registration system for lower levels of care, prior to 7/1/16, would consider any registration request within 90 days of the last day previously authorized a "concurrent review." Effective 7/19/16, any lower level of care registration request that is within 30 days of the last day previously authorized, will now be considered a concurrent review.

If you have any questions, please feel free to contact the CT BHP Provider Relations Department at 1-877-552-8247, Options 1, 3, 7.

Sincerely,
Provider Relations Department – CT Behavioral Health Partnership