
PROVIDER ALERT

Alert#: **PA-2014-01**
Issued: **January 10th, 2014**
To: **CT BHP Home Health Providers**
Subject: **CT BHP Modifications to Home Health Authorization Parameters**

Dear Provider,

This alert is to serve as advance notification of upcoming changes to the authorization parameters for CT BHP Home Health Agency services. The authorization parameters related to authorization time spans and the number of units will be modified as follows:

The auto approval on initial authorizations will be discontinued and initial authorization registration requests will pend for clinical review.

Initial Authorization and Concurrent Review Process – Effective February 17th, 2014

1. Home Health Providers register initial authorization for home health services through ProviderConnect application. Requests will pend for clinical review rather than auto approve.
2. Concurrent Reviews
 - a. Home Health Providers will submit first concurrent review through the ProviderConnect application.
 - b. Requests will automatically pend to a CT BHP clinician for review.
 - c. CT BHP may approve the request via the web or call the provider to discuss the authorization request further.

Please note:

The above modifications will only affect home health services initiated on or after February 17th, 2014. Authorizations for home health agency services obtained prior to February 17th, 2014 will not be affected by this change.

This will not result in any changes to your process in requesting authorization.

If you have any questions, feel free to contact the CT BHP Call Center at 1-877-552-8247.

Provider Relations Department
Connecticut Behavioral Health Partnership