TO: Mental Health Clinics, School Based Health Centers, Medical Clinics and Independent Practitioners

SUBJECT: Connecticut Behavioral Health Partnership Coverage of Case Management Services

This bulletin is being sent to advise providers of important information concerning coverage of case management services provided under the Connecticut Behavioral Health Partnership (CTBHP).

Case management services under CTBHP are covered only for clients younger than 21 years of age. Services must be billed using Healthcare Common Procedure Coding System code T1016 “Case management, each 15 minutes” unless they are part of an approved curriculum-based in-home service model. Case management services assist individuals in gaining access to needed medical, social, educational and other services. Case management services must be provided pursuant to a behavioral health evaluation and must be ordered or prescribed in the treatment plan. The treatment plan, or a separate case management care plan, must specify the goals and actions necessary to address the medical, social, educational and other services needed by the eligible individual to support symptom reduction and improvement in functioning. Each case management service that is billed must be appropriately documented to indicate how it supports the goals of the client’s treatment plan.

The case management code is not reimbursable for routine documentation of treatment sessions or direct medical services provided to a client.

Effective December 1, 2006, payment for case management services may not exceed 3 hours (12 units) of case management per client per year. Guidelines will be developed that permit authorization of additional case management services for children with complex behavioral health service needs. Providers will be given advance notification via a provider bulletin when the authorization process has been established for case management services.

This bulletin and other program information can be found at www.ctmedicalprogram.com. Questions regarding this bulletin may be directed to the EDS Provider Assistance Center - Monday through Friday from 8:30 a.m. to 5:00 p.m. at:
In-state toll free ......................... 800-842-8440 or
Out-of-state or in the local New Britain, CT area ........ 860-832-9259
EDS PO Box 2991 Hartford, CT 06104