



**Connecticut Department of Social Services
Medical Assistance Program
Provider Bulletin**

PB 2007-42

June 2007

TO: All Providers

**SUBJECT: Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule
(Medicaid, ConnPACE, CADAP and SAGA Programs)**

The Department of Social Services (DSS) and EDS are publishing the Connecticut Medical Assistance Program Electronic Claims Submission, Remittance Advice (RA), Check and Electronic Funds Transfer (EFT) issue dates and 835 Schedule for the benefit of the provider community. EFTs are generated or checks are mailed to providers who have paid claim activity in the claims processing cycle preceding the mail dates. The ASC X12N 835 Health Care Claim Payment/Advice is the standard HIPAA Electronic Remittance Advice.

Please note: The cycle schedule below only represents claims cycles through September 2007, due to an upcoming claim processing system transition that will take place in the 4th quarter 2007. An updated cycle schedule for the remainder of the calendar year will be published at a later date.

July 2007 – September 2007

Month	Claim Cycle Date	Electronic Claims Received By	Web RA Availability	Check Mail Dates	EFT/835 Availability
July	6	5	9	10, 11	11
	20	19	23	24, 25	25
August	10*	9	13	14, 15	15
	24	23	27	28, 29	29
September	7	6	10	11, 12	12
	21	20	24	25, 26	26

***Denotes a three-week cycle**

*****THIS SCHEDULE IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE*****

Changes to the schedule will be published on EDS' Web site at **www.ctmedicalprogram.com**.



- Mass adjustments will occur for paid and zero paid claims for retroactive date of death changes during the July 6, 2007 claims processing cycle. Mass adjustments will occur for paid and zero paid claims for retroactive patient liability changes during the August 10, 2007 claims processing cycle.
- **Claims that are submitted electronically must be received at EDS by 7:00 PM the day preceding the claims cycle date in order to be processed in that cycle.** We encourage you to submit your claims as soon as possible and not to wait until the last day before the claims cycle. The retrieval of your 997 Functional Acknowledgement may be delayed if the volume of claims submission activity significantly increases. Do not resubmit your claims because of a delayed 997 Functional Acknowledgement response. If you receive a rejected 997 Functional Acknowledgement, you will need to correct the errors and resubmit your claims.
- Pharmacy Point of Sale (POS) claims and POS claim reversals must be received by 5:00 PM the day preceding the claims cycle date in order to be processed in that cycle.
- The RA or Explanation of Benefits (EOB) is available to download on the Web site every Monday following the claims cycle date. For more information, please go to www.ctmedicalprogram.com under the Web Eligibility Verification page. Please use your Web Log On ID and the associated password to log in. **The RA is available for 180 days on the Web site before it is purged.**
- The ASC X12N 835 Health Care Claim Payment/Advice is available to download on the Web site every Wednesday after the claims cycle date. The download can be found at www.ctmedicalprogram.com under the HIPAA page. Please use your Trading Partner Agreement number to log in as a user ID. The 835 dates are the same as the EFT dates and will also be located on the Provider Services page of our Web site.
- A copy of the check mail dates and EFT/835 dates is also available on our Web site on the Provider Services page under “Schedules”, “2007 Claim Cycle Payment Schedule”.

This bulletin and other program information can be found at www.ctmedicalprogram.com. Questions regarding this bulletin may be directed to the EDS Provider Assistance Center - Monday through Friday from 8:30 a.m. to 5:00 p.m. at:
 In-state toll free **800-842-8440** or
 Out-of-state or in the
 local Farmington, CT area **860-409-4500**

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