

IMPORTANT CHANGES EFFECTIVE JANUARY 1, 2012



Claims Address	HP Enterprise Systems CMS 1500: PO Box 2941 - Hartford, CT 06104 UB Hospitals: PO Box 2961 - Hartford, CT 06104
Member Services	Community Health Network - CT Solutions (Medical Medicaid) 1-800-859-9889 Hearing Impaired: 711
Provider Relations	Community Health Network - CT Solutions (Medical Medicaid) 1-800-440-5071
Behavioral Health	Connecticut Behavioral Health Partnership (Behavioral Health Medicaid) 1-877-552-8247 Hearing Impaired: TDD/TTY - 1-866-218-0525 or 711 (Medicaid LIA ONLY - Residential SA Treatment, IMD Svcs, & Recovery Support Prog. - ABH 1-800-606-3677) Website: www.ctbhp.com
Transportation <i>(No benefits for HUSKY B or Charter Oak Health Plan members)</i>	HUSKY A and HUSKY C: Logisticare (Excluding Greater Hartford): 1-888-248-9895, for Hearing Impaired: 711 HUSKY A and HUSKY C: First Transit (Greater Hartford Only): 1-866-743-3112, for Hearing Impaired: 711 <hr/> HUSKY D = Coordinated Transportation Solutions/CTS (All CT): 1-800-818-6781, for Hearing Impaired: 711
Pharmacy Services	Client Assistance Center: 1-866-409-8430 or 1-860-269-2031; Hearing Impaired TDD/TTY 1-866-604-3470 or 711 Prior Authorization Assistance Center: 1-866-409-8386 or 1-860-269-2030; DSS Website: www.ctdssmap.com
Dental Services	Dental Health Partnership/BeneCare: Mon - Fri 8:00 am to 5:00 pm. 1-866-420-2924; Hearing Impaired: 711; Website: www.ctdhp.com
Vision Services	Block Vision 1-800-428-8789, Hearing Impaired: 711
CONNECT CARD Charter Oak Card	HUSKY A, contact DSS Eligibility Worker HUSKY B, contact HUSKY Enrollment Center: 1-800-656-6684; Hearing Impaired: 711 Charter Oak Health Plan Enrollment Center: 1-877-77-CT-OAK (1-877-772-8625); Hearing Impaired: 711