



VI. Consumer and Family Advisory Council (CFAC)

To date, the CFAC has worked on the following:

- Development and revisions to the Member Handbook;
- Various pamphlets and fact sheets related to services at the CT BHP;
- Advocating on behalf of CT BHP members who utilize transportation services;
- Family friendly recommendations on the development of the enhanced care clinic model;
- The Hospital Family Engagement Initiative.

The Consumer and Family Advisory Committee helps to identify issues related to service delivery and gaps in services. Once these have been identified, the Committee will make recommendations to the Senior Management Team at the CT BHP.