



# **Resource Guide**

## **Meriden & New Britain**

**Revised 7/13/16**



The CT BHP is a Partnership that consists of the Department of Children and Families (DCF), the Department of Social Services (DSS), the Department of Mental Health and Addiction Services (DMHAS), Beacon Health Options® and a legislatively mandated Oversight Council. Expanded in 2011 to include DMHAS, the contract is designed to create an integrated behavioral health service system for our members; Connecticut’s Medicaid populations, including children and families who are enrolled in HUSKY Health and DCF Limited Benefit programs. The primary goals of the Partnership are to provide access to and coordination of a more complete and effective system of behavioral health services and supports, and to improve overall member outcomes.

For more information on CT BHP member services, please view our Member Handbook by clicking on the following link: [http://www.ctbhp.com/members/mbr\\_info.htm](http://www.ctbhp.com/members/mbr_info.htm).

Links to State partners: DCF: [www.ct.gov/DCF](http://www.ct.gov/DCF) DMHAS: [www.ct.gov/dmhas](http://www.ct.gov/dmhas) DSS: [www.ct.gov/dss](http://www.ct.gov/dss)

Suggestions regarding this guide are welcome to emailed to [ctbhp@beaconhealthoptions.com](mailto:ctbhp@beaconhealthoptions.com).

**Important Phone Numbers for Medicaid Members in Connecticut**

<b>Claims Address</b>	Hewlett Packard Enterprise Systems (HP ES) Members - 1-866-409-8430 If you get a bill for services call the Connecticut Medical Assistance Program’s Client Assistance Center at (866) 409-8430 for someone to help research it for you. You can also remind your Provider that he or she will need to bill (HP ES).
<b>Medical (Member)</b>	Community Health Network - CT Husky Health (Medical Medicaid)1-800-859-9889, for Hearing Impaired: 711 Website: <a href="http://www.chnct.org">http://www.chnct.org</a>
<b>Medical (Provider)</b>	Community Health Network - CT Husky Health (Medical Medicaid)1-800-440-5071 Website: <a href="http://www.chnct.org">http://www.chnct.org</a>
<b>Behavioral Health</b>	Connecticut Behavioral Health Partnership (Behavioral Health Medicaid)1-877-552-8247Hearing Impaired: TDD/TTY - 1-866-218-0525 or 711Website: <a href="http://www.ctbhp.com">www.ctbhp.com</a> (HUSKY D - Residential SA Treatment, & Behavioral Health Recovery Program - Advanced Behavioral Health) (ABH 1-800-606-3677 Website: <a href="http://www.abhct.com">www.abhct.com</a> )
<b>Non-Emergency Transportation(Not covered for HUSKY B members)</b>	HUSKY A, HUSKY C, and HUSKY D = Logisticare: 1-888-248-9895, for Hearing Impaired: 711Website: <a href="https://www.logisticare.com">https://www.logisticare.com</a>
<b>Pharmacy Services</b>	Client Assistance Center: 1-866-409-8430 or 1-860-269-2031; Hearing Impaired TDD/TTY 1-866-604-3470 or 711
	Prior Authorization Assistance Center: 1-866-409-8386 or 1-860-269-2030; DSS Website: <a href="http://www.ctdssmap.com">www.ctdssmap.com</a>
<b>Dental Services</b>	Dental Health Partnership/BeneCare: Mon - Fri 8:00 am to 5:00 pm. 1-855-283-3682; Hearing Impaired: 711; Website: <a href="http://www.ctdhp.com">www.ctdhp.com</a>
<b>Vision Services</b>	Community Health Network - CHN1-800-859-9889
<b>CONNECT CARD</b>	HUSKY A, contact DSS Eligibility Worker
	HUSKY B, contact HUSKY Enrollment Center: 1-800-656-6684; Hearing Impaired: 711
<b>DSS</b>	CT Department of Social Services Benefits Center: 1 (855) 626-6632 / DSS Information Line: 1 (855) 578-4515
<b>DDS</b>	CT Department of Developmental Services: 1 (866) 737-0330
<b>Medicare</b>	Medicare: 1 (800) 633-4227
<b>Social Security</b>	Social Security Administration: 1 (800) 772-1213
<b>Xerox Spenddown</b>	Xerox - CT Medicaid Spenddown Line: 1 (877) 858-7012

## **TABLE OF CONTENTS**

### **RESOURCES FOR CHILDREN & ADOLESCENTS**

24 Hour Crisis Hotline.....	4
Outpatient Psychiatric Clinics.....	4
Outpatient Treatment Programs.....	5
Community & Prevention Programs.....	7
Intensive Outpatient Programs & Partial Hospitalization Programs.....	10
Extended Day Treatment.....	11
Home Based Mental Health Services.....	12
Substance Abuse Treatment.....	13
Psychiatric Residential Treatment Facilities (PRTF).....	14
Residential Treatment & Therapeutic Group Homes.....	14
Support Groups for Children & Parents.....	16
Mentoring.....	17
After School Programs.....	18
Autism Services.....	18
Additional Resources.....	19

### **RESOURCES FOR ADULTS**

24-hour Crisis Hotlines.....	22
Local Mental Health Authorities.....	22
Outpatient Clinics.....	22
Intensive Outpatient & Partial Hospitalization Programs.....	24
Substance Abuse Treatment.....	24
Methadone Maintenance.....	25
Residential Treatment Facilities.....	26
Problem Gambling Services.....	26
Case Management Services.....	26
Domestic Violence Services.....	27
Employment Services.....	27
Peer Support Services.....	28
DMHAS Social Clubs.....	29
Additional Resources.....	29

### **BASIC NEEDS**

Infoline (211).....	32
Advocacy/Legal.....	32
Federally Qualified Health Centers.....	33
Transportation.....	33
Housing Resources & Homeless Services.....	33
Soup Kitchens & Food Pantries.....	36

**RESOURCES FOR CHILDREN & ADOLSCENTS in the  
MERIDEN & NEW BRITAIN AREA**

(\*Medicaid Covered Service)

**24-HOUR CRISIS HOTLINE**

Emergency Mobile Crisis Services  
Phone: 211

**OUTPATIENT PSYCHIATRIC CLINICS FOR CHILDREN (DCF Licensed) \***

[http://www.dir.ct.gov/dcf/Licensed\\_Facilities/listing\\_OPCC.asp](http://www.dir.ct.gov/dcf/Licensed_Facilities/listing_OPCC.asp)

Child Guidance Clinic for Central CT  
384 Pratt Street  
Meriden, CT 06450  
203-235-5767  
[www.cgcentralct.org](http://www.cgcentralct.org)

Community Mental Health Affiliates  
270 John Downey Drive  
New Britain, CT 06051  
860-826-1358  
[www.cmhacc.org](http://www.cmhacc.org)

Community Residences, Inc.  
732 West Street  
Southington, CT 06489  
860-621-7600  
[www.criinc.org](http://www.criinc.org)

Klingberg Comprehensive Family Services  
370 Linwood Street  
New Britain, CT 06052  
860-224-9113  
[www.klingberg.org](http://www.klingberg.org)

NAFI Connecticut, Inc.  
20 Batterson Park Road, Suite 300  
Farmington, CT 06032  
860-284-1177  
[www.nafi.com](http://www.nafi.com)

Rushford Center, Inc.  
883 Paddock Avenue  
Meriden, CT 06450  
203-394-6529  
[www.rushford.org](http://www.rushford.org)

## **OUTPATIENT TREATMENT PROGRAMS \***

Catholic Charities  
90 Franklin Square  
New Britain, CT 06051  
860-225-3561

*And*

61 Colony Street  
Meriden, CT 06450  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

Child Guidance Clinic for Central CT  
384 Pratt Street  
Meriden, CT 06450  
203-235-5767  
[www.cgcentralct.org](http://www.cgcentralct.org)

Community Health Center  
85 Lafayette Street  
New Britain, CT 06051  
860-224-3642  
[www.chc1.com](http://www.chc1.com)

Community Mental Health Affiliates  
25 Russell Street  
New Britain, CT 06051  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

Connection Counseling Center  
178 State Street  
Meriden, CT 06450  
203-630-1568  
[www.theconnectioninc.org](http://www.theconnectioninc.org)

Farrell Treatment Center  
586 Main Street  
New Britain, CT 06051  
860-225-4641

Franciscan Life Center Network  
271 Finch Avenue  
Meriden, CT 06451  
203-237-8084  
[www.flcenter.org](http://www.flcenter.org)

Gaylord Hospital  
53 Gaylord Farm Road  
Wallingford, CT 06492  
203-284-2800  
[www.gaylord.org](http://www.gaylord.org)

Hospital for Special Care  
2150 Corbin Avenue

New Britain, CT 06053  
860-223-2761  
[www.hfsc.org](http://www.hfsc.org)

Hospital of Central CT  
100 Grand Street  
New Britain, CT 06050  
860-225-6244  
[www.thocc.org](http://www.thocc.org)

Kaleidoscope Family Solutions  
10 Waterchase Drive  
Rocky Hill, CT 06067  
860-967-0449  
[www.kfamilyolutions.org](http://www.kfamilyolutions.org)

Klingberg Family Centers  
370 Linwood Street  
New Britain, CT 06052  
860-243-4416  
[www.klingberg.org](http://www.klingberg.org)

New Britain Family Support Center  
29 Russell Street  
New Britain, CT 06052  
860-357-4467  
[www.ctjuniorrepublic.org](http://www.ctjuniorrepublic.org)

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
860-657-8910  
[www.rushford.org](http://www.rushford.org)

Wheeler Clinic  
91 Northwest Drive (administrative office – services provided throughout central CT)  
Plainville, CT 06062  
800-793-3588  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

**Trauma Focused Cognitive Behavioral Therapy (TF-CBT)** TF-CBT is a clinic-based, short-term treatment (16 to 20 sessions) for children ages 4 to 18 who have significant behavioral and emotional problems that are related to traumatic life events, even if they do not meet full diagnostic criteria for post-traumatic stress disorder (PTSD).

Child Guidance Clinic for Central CT  
384 Pratt Street  
Meriden, CT 06450  
203-235-5767  
[www.cgcentralct.org](http://www.cgcentralct.org)

Community Health Center  
134 State Street  
Meriden, CT 06450  
203-237-2229

[www.chc1.com](http://www.chc1.com)

Klingberg Family Centers  
Family Therapy Institute  
370 Linwood Street  
New Britain, CT 06052

*And*

Child Abuse Treatment Services (CATS)  
157 Charter Oak Avenue  
Hartford, CT 06106  
860-243-4416

[www.klingberg.org](http://www.klingberg.org)

**Dialectical Behavioral Therapy (DBT)** - DBT is designed to improve an individual's capacity to effectively manage his/her emotions and eliminate self-injurious/suicidal behavior.

Klingberg Family Centers  
370 Linwood Street  
New Britain, CT 06052  
860-832-5505

[www.klingberg.org](http://www.klingberg.org)

**Care Coordination (CC)** - Care Coordination is a family-focused, child-centered model assisting in managing multiple community services with emphasis on the current strengths and needs of the family.

Wheeler Clinic, Inc.  
103 Woodland Street, Suite 403  
Hartford, CT 06105  
860-520-6201

*And*

91 Northwest Drive  
Plainville, CT 06062  
860-793-3551

[www.wheelerclinic.org](http://www.wheelerclinic.org)

**Family Enrichment Services (FES)** - The FES provides a range of in-home teaching, modeling, support, advocacy and assistance with obtaining services from the community in order to enhance parenting competencies and improve the parents'/caregivers' overall functioning and ability to care for their children.

Klingberg Family Services  
370 Linwood Street  
New Britain, CT 06052  
860-243-4416

[www.klingberg.org](http://www.klingberg.org)

## **COMMUNITY & PREVENTION PROGRAMS**

**Community Based Life Skills (CBLS)** - CBLS is conducted for young people ages 15 – 21 with DCF involvement. The program is designed to provide youth with educational and experiential opportunities having a positive impact on their growing independence and transition to adulthood, assist in establishing a workable knowledge of community resources and available supports, and instill positive values of confidence, competence and self-sufficiency.

Children's Home Community Services  
55 Missionary Road  
Cromwell, CT 06416  
860-635-3010  
[www.childhome.org](http://www.childhome.org)

New Britain Youth & Family Services  
27 West Main Street, Suite 301  
New Britain, CT 06051  
860-826-3366  
[www.newbritainyouth.org](http://www.newbritainyouth.org)

**Transitions Program** – This program provides individualized services to families/caregivers with the goal of successful and sustained placements for children and adolescents transitioning to a community based setting. It is a unique trauma informed intervention for enhancing and preserving high risk placements in the community, offering multiple levels of support and services to help a child succeed in meeting their full potential and assisting families in understanding a child's behaviors and reacting in a helpful way. For referrals, contact Sonia Colon-Mora at 806-243-4416 x270.

Klingberg Family Centers  
370 Linwood Street  
New Britain, CT 06052  
[www.klingberg.org](http://www.klingberg.org)

**Focus on K.I.D.S** - This program is specially designed for parents in high-conflict separations and divorces. K.I.D.S stands for the knowledge and insight parents' gain that allows them to make good decisions that lead to real solutions that will be in the best interest of their child. K.I.D.S CLUB is an eight week therapeutic group for children ages 7-11 using fun projects and games to reinforce weekly topics including expressing feelings, self-esteem, self-control, problem solving and practicing social skills.  
<http://www.ctfsa.org/programs/focus-on-kids-agencies.php>

Catholic Charities  
90 Franklin Square  
New Britain, CT 06051  
860-225-3561

*And*

61 Colony Street  
Meriden, CT 06450  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

Community Mental Health Affiliates  
25 Russell Street  
New Britain, CT 06052  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

**Parenting Education Programs (PEP)** - PEP is a parenting course for divorcing couples with children including a six hour curriculum (in English and Spanish) titled Putting Children First, which addresses a variety of related topics.

Catholic Charities  
61 Colony Street  
Meriden, CT 06450



203-235-2507

*And*

90 Franklin Square  
New Britain, CT 06051  
860-225-3561  
[www.ccaoh.org](http://www.ccaoh.org)

Community Mental Health Affiliates  
55 Winthrop Street  
New Britain, CT 06052  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

**Empowering People for Success Program (EPS)** - EPS is a statewide welfare-to-work initiative of the Connecticut Council of Family Service Agencies funded by the Department of Social Services (DSS) and the Department of Labor (DOL). The program is designed to assist recipients and past recipients of Temporary Family Assistance (TFA) achieve self-reliance and healthy independence through intensive, solution focused case management and care coordination that identifies and reduces the effect of barriers to sustained employment.

Catholic Charities  
61 Colony Street  
Meriden, CT 06450  
203-235-2507

*And*

90 Franklin Square  
New Britain, CT 06051  
860-225-3561  
[www.ccaoh.org](http://www.ccaoh.org)

**Connecticut Junior Republic** - The Connecticut Junior Republic's community-based programs provide prevention and early intervention services for youth and families at risk of serious problems in their homes, schools and neighborhoods. If required, intensive home-based services are provided. CJR's community-based programs provide critical support for youth and families when youngsters re-enter their homes and communities after discharge from residential placements.  
[www.ctjuniorrepublic.org](http://www.ctjuniorrepublic.org)

**Meriden Family Support Center** - The Family Support Center is a multi-service "one-stop" program for Family with Services Need (FWSN) referred adolescents. The FSC diverts youth who engage in status offenses from becoming involved in the Juvenile Court System. One goal is to intervene in the lives of these youth and families by providing appropriate and effective services before behaviors escalate.

One Colony Street  
Meriden, CT 06450  
203-440-4622

**New Britain Family Support Center** - The Connecticut Junior Republic's New Britain Family Support Center is a multi-service "one-stop" program for Family with Service Needs (FWSN) youth ages 11 to 15 who reside in the New Britain area. Services provided address truancy, running away from home, and at-risk behavior in the home or school. Core services include screening and assessment to determine family dynamics and strengths, educational advocacy, family mediation and stabilization, resiliency skills building, and individual, group and family-based programs. Youth also benefit from recreational activities, tutoring, educational support and counseling. In-home services and referrals to respite programs are available.

29 Russell Street  
New Britain, CT 06052

860-357-4467

**Teen Pregnancy Prevention (TPP) Program** - The SAFE/TPP Program helps school-referred pre-teens and teenagers avoid risky behavior by promoting accountability, responsible decision-making, abstinence, and academic achievement as alternatives to parenthood. Work-based learning experiences, life skills and family education, tutoring and career education are also provided.

[www.ctjuniorrepublic.org](http://www.ctjuniorrepublic.org)

Meriden Family Support Center  
One Colony Street  
Meriden, CT 06450  
203-440-4622

New Britain Family Support Center  
29 Russell Street  
New Britain, CT 06052  
860-357-4467

**Nurturing Family Network** - works in partnership with first time families facing parenthood challenges by enhancing their strengths, providing education and creating community connections while reducing parental risk factors for child abuse and neglect. Nurturing Families Network is composed of three primary components: intensive home visiting, nurturing connections and a prenatal parenting group program. All services are at no cost and are also provided for Spanish speaking families.

Community Health Center  
134 State Street  
Meriden, CT 06450  
203-237-2229 x6035  
[www.chc1.com](http://www.chc1.com)

UConn Health Center  
263 Farmington Avenue  
Farmington, CT 06030  
860-679-4114  
[www.uchc.edu](http://www.uchc.edu)

### **INTENSIVE OUTPATIENT & PARTIAL HOSPITAL PROGRAMS \***

Catholic Charities, Inc.  
61 Colony Street  
Meriden, CT 06451  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

Community Mental Health Affiliates - Family Connections is an intensive outpatient program supporting children and their families in an effort to avoid hospitalizations, to make the transition from hospitalization, and to improve functioning at home, school and in the community. The program is for children aged 6 to 17 who lack impulse control, are assaultive or violent, truant or school avoidant, depressed or suicidal, psychotic or thought disordered, or who are victims of trauma, abuse or neglect and its consequences. Services are provided in two tracks to ensure that they are developmentally appropriate. It is an intensive, structured after-school program that provides comprehensive psychiatric and psychosocial assessment, group, family and individual therapy, in-home family therapy as indicated, medication management, behavior modification, life skills training and therapeutic recreation.

26 Russell Street  
New Britain, CT 06052  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

Hospital of Central CT – Hispanic Counseling Center - provides individual, family and group treatment at different levels of care. Using a culture-sensitive approach, patients increase knowledge of their illness, expand coping and relapse-prevention skills and improve symptom-management abilities.

145 Whiting Street  
New Britain, CT 06051  
860-224-5300  
[www.thocc.org](http://www.thocc.org)

Rushford Center - This level of care is for those requiring continued support while working toward greater independence from a structured therapeutic setting, providing a transition enabling clients to readjust to their community and stabilize after the crisis that originally led them to treatment. Frequency is individualized and based on needs.

883 Paddock Avenue  
Meriden, CT 06450  
203-394-6529  
[www.rushford.org](http://www.rushford.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3588  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

UCONN/John Dempsey Hospital  
263 Farmington Avenue  
Farmington, CT 06030  
860-679-2000  
[www.uchc.edu](http://www.uchc.edu)

### **EXTENDED DAY TREATMENT PROGRAMS \***

Community Mental Health Affiliates  
26 Russell Street  
New Britain, CT 06052  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

Focus Alternative Learning Center  
126 Dowd Avenue  
Canton, CT 06019  
860-693-8809  
[www.focusalternative.org](http://www.focusalternative.org)

Klingberg Family Centers  
370 Linwood Street  
New Britain, CT 06052  
860-243-4416  
[www.klingberg.org](http://www.klingberg.org)

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-394-6529  
[www.rushford.org](http://www.rushford.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
(800) 793-3588  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

### **HOME BASED MENTAL HEALTH SERVICES \***

**Functional Family Therapy (FFT)** - The FFT treatment model is designed to prevent children and adolescents ages 11-17 from requiring psychiatric hospitalization, residential placement, or to support discharge from these out-of-home levels of care. The model is a home-based service designed to address both symptoms of serious emotional disturbance in the identified child as well as parenting practices and/or other family challenges that affect the child and family's ability to function.

NAFI CT  
20 Batterson Park Road, Suite 301  
Farmington, CT 06032  
860-284-1177  
[www.nafi.com](http://www.nafi.com)

**Intensive In-Home Child and Adolescent Psychiatric Services (IICAPS)** - IICAPS is an intensive, home-based service designed to address specific psychiatric disorders in the identified child, while remediating problematic parenting practices and/or addressing other family challenges that effect the child and family's ability to function. Efforts are also made within the service to improve the child's educational programming and to ameliorate any environmental factors that may contribute to the child's psychosocial adversity. IICAPS teams typically spend five hours per week working directly with children and their families and managing their care. Some flexibility in the number of hours of service per week is permitted but typically, for most weeks of service, no fewer than 4, or no more than 6 hours of direct care are provided.

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3500  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

**Multidimensional Family Therapy (MDFT)** - MDFT is a Family-focused, ecologically oriented evidence-based model effective in the treatment of children/adolescents between the ages of 9 – 18 with substance abuse and/or dependence issues, or children/adolescents with disruptive behavior and/or co-morbid psychiatric issues who are at risk for substance abuse. MDFT is designed to reduce the influence of factors that place a child/ adolescent at risk for substance abuse while strengthening the presence of protective factors, such as supporting a positive parent-child relationship. Eligibility for MDFT services does not require DCF-involvement.

Kaleidoscope Family Solutions  
10 Waterchase Drive  
Rocky Hill, CT 06067  
860-967-0449

[www.kfamilysolutions.org](http://www.kfamilysolutions.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3500  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

**Multi-Systemic Therapy (MST)** - MST is an evidence based treatment model designed to divert children and adolescents ages 11 to 17 from residential substance abuse and juvenile justice treatment systems or to support discharge from inpatient levels of care. While children/adolescents with disruptive behavioral and/or substance abuse symptoms are the focus of intervention, the model relies on ecological, family and systemic interventions to assist in the reduction of symptoms.

UConn Health Center  
10 Talcott Notch Road  
Farmington, CT 06032  
860-679-6700  
[www.uchc.edu](http://www.uchc.edu)

Wheeler Clinic  
74 East Street  
Plainville, CT 06062  
*And*  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3500  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

## **SUBSTANCE ABUSE TREATMENT \***

Community Mental Health Affiliates  
25 Russell Street  
New Britain, CT 06051  
860-223-2778  
[www.cmhacc.org](http://www.cmhacc.org)

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-394-6529  
*And*  
Rushford Center – Rushford at Stonegate (residential)  
459 Wallingford Road  
Durham, CT 06422  
877-577-3233  
[www.rushford.org](http://www.rushford.org)

Wheeler Clinic, Inc.  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3500  
*And*

36 Russell Street  
New Britain, CT 06052  
800-793-3588  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

**PSYCHIATRIC RESIDENTIAL TREATMENT FACILITIES (PRTFs)** - community based inpatient facilities that provides psychiatric and other therapeutic and clinically informed services to individuals under age 21, whose immediate treatment needs require a structured 24-hour inpatient residential setting that provides all required services (including schooling) on site while simultaneously preparing the child/adolescent and family for ongoing treatment in the community.

There are currently no Psychiatric Residential Treatment Facilities located in Region 6. Referrals can be made using the PRTF Referral form: [www.ctbhp.com/providers/forms/PRTF\\_Referral\\_Form.pdf](http://www.ctbhp.com/providers/forms/PRTF_Referral_Form.pdf)

Boys & Girls Village  
528 Wheelers Farms Rd  
Milford, CT 06461  
203-877-0300  
Fax: 203-876-0076

The Children's Center of Hamden  
1400 Whitney Avenue  
Hamden, CT 06517  
203-248-2116  
Fax: 203-248-2572

Solnit South Campus PRTF  
915 River Road  
Middletown, CT 06457  
860-704-4015  
Fax: 860-704-4260

The Village for Families & Children  
1680 Albany Avenue  
Hartford, CT 06105  
860-297-0585  
Fax: 860-523-0346

## **RESIDENTIAL TREATMENT & THERAPEUTIC GROUP HOMES \***

Community Residences – Shuttle Meadow Group Home  
163 Shuttle Meadow Avenue  
New Britain, CT 06052  
860-229-8141  
[www.criinc.org](http://www.criinc.org)

Community Residences, Inc. – Bristol House  
732 West Street  
Southington, CT 06489  
860-621-7600  
[www.criinc.org](http://www.criinc.org)

Klingberg Family Center – NIA Sage House Group Home  
623 Highland Street  
Wethersfield, CT 06161  
860-571-8877  
[www.klingberg.org](http://www.klingberg.org)

Klingberg Family Centers – Phoenix House Group Home  
84 Dorothy Lane  
Terryville, CT 06786  
860-585-8200  
[www.klingberg.org](http://www.klingberg.org)

Klingberg Family Centers – Parkview Group Home (for sexually abusive youth)  
175 Vine Street  
New Britain, CT 06052  
[www.klingberg.org](http://www.klingberg.org)

Klingberg Family Centers - Residential  
370 Linwood Street  
New Britain, CT 06052  
860-243-4416  
[www.klingberg.org](http://www.klingberg.org)

Living in Safe Alternatives, Inc. – Plainville Group Home  
50 Bank Street  
Plainville, CT 06062  
860-747-9930  
[www.lisainc.org](http://www.lisainc.org)

NAFI – Bristol Group Home (for intellectually disabled)  
320 Jerome Avenue  
Bristol, CT 06010  
860-584-1319  
[www.nafi.com](http://www.nafi.com)

NAFI – Dover Road Group Home (autism spectrum & related disorders)  
45 Dover Road  
New Britain, CT 06052  
860-827-0403  
[www.nafi.com](http://www.nafi.com)

Oak Hill School at Bristol  
367 Baldwin Drive  
Bristol, CT 06112  
860-589-7921

Rushford Center – Curtis Children’s Services  
380 Crown Street  
Meriden, CT 06450  
860-246-0300  
[www.rushford.org](http://www.rushford.org)

Rushford Center – Safe Harbor  
883 Paddock Avenue  
Meriden, CT 06450

203-394-6529  
[www.rushford.org](http://www.rushford.org)

Wheeler Clinic – Bristol House  
651 Jerome Avenue  
Bristol, CT 06010  
860-585-6159  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Wheeler Clinic – Sage House (for sexually abusive & related youth)  
11 Edward Street  
Newington, CT 06111  
860-665-8129  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Wheeler Clinic – Family Living  
37 Parkside Drive  
Plainville, CT 06062  
860-747-9786  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Wheeler Clinic – Farm Hill Home  
1 Farm Hill Drive  
Plainville, CT 06062  
860-793-3759  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

## **SUPPORT GROUPS FOR CHILDREN & PARENTS**

**Child and Adolescent Network (NAMI CAN)** - for parents of children under age 21  
Meets the 3rd Wednesday from 5:00 – 6:45 pm  
Child Guidance Clinic for Central CT (bilingual English/Spanish)  
384 Pratt Street  
Meriden, CT 06450  
203-535-4804  
[www.namict.org](http://www.namict.org)

**Children of Divorce**  
Bananas Split, Too – for children of divorced parents ages 5 – 12  
City of Bristol Youth Services  
5 High Street  
Bristol, CT 06010  
860-314-4690  
[www.bananasplitsresourcecenter.org](http://www.bananasplitsresourcecenter.org)

**Foster/Adoptive Parent Support Group** - groups are open to licensed foster/adoptive parents and promotes kinship and support. Monthly meetings include guest speakers, special events, dinner, and limited childcare, and are provided in English and Spanish.  
<http://cafap.com/cgi/site/support.php>

**Grandparents as Parents Support Groups (GAPS)** - offers psycho-education and support for grandparents raising their grandchildren. Groups provide information, support, parenting skills, advocacy, and access to community resources. To enrich the psycho-educational component of the group, monthly speakers provide current information on issues relevant to the unique needs of these families.



<http://www.ct.gov/agingservices/cwp/view.asp?a=2513&q=313054>

Bristol Community Organization  
55 South Street  
Bristol, CT 06010  
860-584-2725

Meriden Department of Health & Human Services  
3<sup>rd</sup> Wed of month 12:00 – 1:00 pm; transportation provided for Meriden residents aged 60+  
165 Miller Street  
Meriden, CT 06450  
203-630-4244 or 203-630-4222

Parent Training Consortium of New Britain  
1<sup>st</sup> Mon of month 6:00 – 8:30 pm  
New Britain Library, 92 Vine Street  
New Britain, CT 06053  
860-827-8285

Plainville Senior Center  
3<sup>rd</sup> Thurs of month 10:30 am; childcare provided  
200 East Street  
Plainville, CT 06062  
860-747-5728 or 860-793-0221 ext. 261

## **MENTORING**

**Best Buddies Connecticut** - A state affiliate of Best Buddies International, Best Buddies Connecticut seeks to enhance the lives of people with intellectual disabilities through one-to-one friendships.

866-CT-BUDDY  
[www.bestbuddiesct.org](http://www.bestbuddiesct.org)

**Klingberg Family Centers – One on One Volunteer Mentoring Program** – A community-based program focusing on the general academic support, social/character development, school to work preparedness and long-term mentoring. DCF committed in New Britain DCF catchment area. Serves ages 14-21.

Contact: Rebekah Behan, Youth Svc Coordinator  
860-243-4416 x236  
<http://klingberg.org/programs-services/one-on-one-mentoring-program>

**Everybody Wins!** - Everybody Wins is a nonprofit organization dedicated to increasing elementary students' chances for success in school and life. The organization pairs students in one-to-one (adult to youth) relationships with reading mentors, volunteers who spend one lunch hour every week or every other week reading and talking with their students. Students and volunteers share good books, good conversations and good times. A children's literacy mentoring program; provides reading mentors to at-risk students in schools in Bloomfield, East Hartford, Hartford, New Britain, New Haven and Windsor.

Contact: Jacqueline Lundie  
860-525-5437 x112  
[www.everybodywinsct.org](http://www.everybodywinsct.org)

**Nutmeg Big Brothers Big Sisters** - NBBBS initiates the highest quality one to one relationships between children ages 6 to 14 and professionally screened and supervised adult volunteers. Have fun while helping kids fulfill their potential by becoming more viable members of their communities.

860-525-5437  
[www.nutmegbigbrothersbigsisters.com](http://www.nutmegbigbrothersbigsisters.com)

**True Colors** - One-on-One mentoring program is designed specifically for sexual and gender minority youth. The True Colors Mentoring Program can best be summed up as "the LGBT Big Brothers/Big Sisters". One-on-One Mentors meet with youth individually as well as in group activities such as game night, movie night, hiking trips, beach days, etc.

860-232-0050

[www.ourtruecolors.org](http://www.ourtruecolors.org)

**The Governor's Prevention Partnership** – one-to-one adult-to-youth school based mentoring programs  
<http://www.preventionworksct.org/aboutcmp.html>

**Meriden YMCA** - This is a community-based program enlisting a local organization to provide support and a safe and fun facility for mentors and mentees. This program provides opportunities for the mentors and mentees to meet during after school and after work hours.

203-235-6386

[www.meridenymca.org](http://www.meridenymca.org)

**Caring About People Mentoring Program - Mentor/School to Business Partnership Program** - This program is a school-based, one-on-one relationship. The primary focus of the program is general academic support, and social/character development. Serves ages 5 to 17.

Bristol, CT 06010

860-584-7043

[www.bristoledfoundation.com/about.html](http://www.bristoledfoundation.com/about.html)

## **AFTER SCHOOL PROGRAMS**

### **YMCA - Meriden**

110 West Main Street

Meriden, CT 06450

203-235-63876

[www.meridenymca.org](http://www.meridenymca.org)

### **YWCA – New Britain**

50 High Street

New Britain, CT 06051

860-229-3787

[www.ywcanewbritain.org](http://www.ywcanewbritain.org)

**Women and Family Center - S.T.A.R. Before and After School Program** - program focuses on enhancing creativity and excitement for learning and social skills. Teambuilding activities will allow students to exhibit innovative problem solving strategies. Programming is also available at Nathan Hale, Hanover, and Casmir Pulaski schools in Meriden.

203-235-9297 x136

[www.womenfamilies.org](http://www.womenfamilies.org)

## **AUTISM SERVICES**

### **Easter Seals All Kids Child Care**

125 Broad Street

Meriden, CT 06450

203-686-1438

[www.waterburyct.easterseals.com](http://www.waterburyct.easterseals.com)

**Autism Spectrum Resource Center (ASRC) Sibling Support Groups** – support for typically developing siblings of children and teens with autism spectrum disorders  
Saturday mornings, bi-weekly  
101 North Plains Industrial Road, Harvest Park, Building 1A  
Wallingford, CT 06492  
203-265-7717  
[www.ct-asrc.org](http://www.ct-asrc.org)

## **ADDITIONAL RESOURCES**

**Birth to Three Statewide Program** - to strengthen the capacity of families to meet the developmental and health-related needs of their infants and toddlers who have delays or disabilities. Do you have concerns about how a child sees, talks, hears, moves, eats, or plays? This is a state program operating under the requirements of Part C of the Individuals with Disabilities Education Act.

Child Development INFOLINE toll-free at 800-505-7000 (TDD accessible)

Families in Birth to Three may call the Family Support Line toll-free at 866-888-4188

### **Women & Families Center**

169 & 183 Colony Street  
Meriden, CT 06450  
203-235-9297  
[www.womenfamilies.org](http://www.womenfamilies.org)

**Connecticut Legal Services** - Connecticut Legal Services provides special education representation to low income clients. Community education materials can be found at: [www.larcc.org](http://www.larcc.org) under publications of children with disabilities.

800-233-7619

[www.connlegalservices.org](http://www.connlegalservices.org)

**Connecticut Lifespan Respite Coalition (CLRC)** - The Connecticut Lifespan Respite Coalition determines the need for and types of respite care needed throughout the state. They provide information to caregivers and providers about respite issues, needs and resources. They have devised an effective system for assuring that care is available to - and easily accessed by - every caregiver who needs it throughout the state.

2138 Silas Deane Highway  
Rocky Hill, CT 06067  
877-737-1966

[www.ctrespice.org](http://www.ctrespice.org)

**Infoline** - 2-1-1 is Connecticut's toll-free information and referral service. Simply by dialing 2-1-1, callers can reach knowledgeable, multilingual staff and get information, referrals or seek help in a crisis. 2-1-1 operates 24 hours a day, every day of the year.

[www.infoline.org](http://www.infoline.org)

**Beat the Street Community Center** – Helping keep kids off the street with amateur boxing, hip hop dancing, music fitness and community service programs.

121 South Colony Street  
Meriden, CT 06450  
203-686-1639

**Boys & Girls Club of Meriden** - Inspiring and enable all young people to realize their fullest potential as productive, caring, and responsible citizens. The Club offers age-appropriate programs in recreation, arts, character and leadership, education and career development and healthy living, as well as drop-in programs such as gym classes, game room tournaments, and arts and crafts.

15 Lincoln Street  
Meriden, CT 06450  
203-686-1029  
[www.bgcmeriden.com](http://www.bgcmeriden.com)

**Girls, Inc.** – Inspires all girls to be strong, smart and bold! Programming for ages 3-18 for girls, and preschool activities for girls and boys ages 2-5. Offerings include classes, gymnastics, recreation, dance, teen leadership, camps, etc.

130 Lincoln Street  
Meriden, CT 06451  
203-235-7146  
[www.girlsincmeriden.org](http://www.girlsincmeriden.org)

**Boys and Girls Club of New Britain**

150 Washington Street  
New Britain, CT 06051  
860-229-2865  
[www.bgclubnb.org](http://www.bgclubnb.org)

**New Britain Youth & Family Services**

27 West Main Street, Suite 301  
New Britain, CT 06051  
860-826-3366  
[www.newbritainyouth.org](http://www.newbritainyouth.org)

**Wallingford Youth Service Bureau**

45 South Main Street  
Wallingford, CT 06492  
203-294-2175  
[www.town.wallingford.ct.us/towndepartments.cfm](http://www.town.wallingford.ct.us/towndepartments.cfm)

**Meriden Children First Initiative** - Meriden Children First Initiative is a community organization that redirects human and financial resources to bettering the social, educational and health outcomes of Meriden children age birth to eight.

Programs include Parent Leadership Training Institute (PTLI), Parents Seeking Education Excellence (Parents SEE), How Schools Work leadership training, Meriden Children Zone/Blueprint for Early Childhood, Senior Buddy Readers, etc.

Meriden Health Department  
165 Miller Street  
Meriden, CT 06450  
203-630-2423  
[www.meridenchildrenfirst.org](http://www.meridenchildrenfirst.org)

**Meriden/Wallingford Substance Abuse Council (MAWSAC)** - identifies local needs related to substance abuse prevention, intervention, and treatment and to increase local awareness and collaborative solutions. MAWSAC serves Meriden, Wallingford, Branford, East Haven, Guilford, Hamden, North Branford, North Haven and Madison. Prevention programs are offered to schools, businesses, civic, and other organizations interested in learning prevention, education, and other strategies to combat substance abuse in their community.

5 Brookside Drive  
Wallingford, CT 06492  
203-303-3391  
[www.mawsac.org](http://www.mawsac.org)

**My City Kitchen (MCK)** - MCK instills healthy eating habits, builds self-esteem, fosters a sense of belonging, and establishes basic life skills in children so they may grow into healthy adults, encouraging a keen interest in what they eat, where the food comes from, and especially how to prepare it.

384 Pratt Street  
Meriden, CT 06450  
203-630-2870

[www.mycitykitchen.com](http://www.mycitykitchen.com)

**New Opportunities, Inc.** - Helps secure basic needs such as housing, food, clothing and employment, pre-school education or after-school opportunities, nutritious meals for seniors, companionship and opportunities to serve. Programs include energy assistance, child care, housing, children and family programming (such as the Fatherhood Initiative), and health and nutrition programs.

191 Pratt Street  
Meriden, CT 06450  
203-235-0278

[www.newopportunitiesinc.org](http://www.newopportunitiesinc.org)

**City of Meriden Health Department - Youth Services**

Medical clinic - immunizations, screenings - 203-630-4234  
HIV/AIDS Counseling and Testing - 203-630-4176  
School Health Services - 203-630-4237  
Women, Infants and Children Program (WIC) - 203-630-4245  
165 Miller Street  
Meriden, CT 06450  
203-630-4226

[www.meridenhealth.com](http://www.meridenhealth.com)

**CT Family Resource Center Alliance** - Family Resource Centers promote comprehensive, integrated, community-based systems of family support and child development services in the public schools for families of newborns through the highest grade level in the schools in which they are located, representing a unique opportunity to foster a strong link between the school and the family, increasing educational outcomes and lifelong learning. This philosophical foundation provides the best possible start for children and families of all racial, ethnic, and socio-economic groups. Family Resource Centers provide direct services as well as access to over 30 local agencies offering a broad continuum of early childhood and family support. These agencies include referrals to local School Readiness programs, needed health services and access to Connecticut's Birth to Three System.

[www.ctfrc.org](http://www.ctfrc.org)

## **RESOURCES FOR ADULTS in the MERIDEN & NEW BRITAIN AREA**

(\*Medicaid Covered Service)

### **CRISIS HOTLINES**

Rushford Center (Meriden, Wallingford) 203-630-5305 or 1-800-567-0902

Wheeler Community Response Team (New Britain, Burlington, Plymouth, Bristol, Plainville, Southington)  
860-747-8719

Capital Region Mental Health Center (Simsbury, Canton, Avon, Farmington) 860-297-0999

InterCommunity Mental Health Group (Wethersfield, Rocky Hill) 860-569-5900

### **LOCAL MENTAL HEALTH AUTHORITIES (LMHAs) \***

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280

Community Mental Health Affiliates  
29 Russell Street  
New Britain, CT 06052  
860-826-1358

### **OUTPATIENT CLINICS \***

Bristol Hospital Behavioral Health Services  
Brewster Road  
Bristol, CT 06011  
860-585-3000  
[www.bristolhospital.org](http://www.bristolhospital.org)

Community Mental Health Affiliates  
55 Winthrop Street  
New Britain, CT 06052  
860-224-8192  
[www.cmhacc.org](http://www.cmhacc.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
PH: 860-793-3500  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280  
[www.rushford.org](http://www.rushford.org)

Catholic Charities  
90 Franklin Square  
New Britain, CT  
860-225-3561

*And*

61 Colony Street  
Meriden, CT 06451  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

Community Health Center  
1 Washington Square  
New Britain, CT 06051  
860-224-3642  
[www.chc1.com](http://www.chc1.com)

Community Health Center  
134 State Street  
Meriden, CT 06450  
203-237-2229  
[www.chc1.com](http://www.chc1.com)

Connection Counseling Center  
178 State Street  
Meriden, CT 06450  
203-630-1568  
[www.theconnectioninc.org](http://www.theconnectioninc.org)

Franciscan Life Center Network  
271 Finch Avenue  
Meriden, CT 06451  
203-237-8084  
[www.flcenter.org](http://www.flcenter.org)

Gaylord Hospital  
53 Gaylord Farm Road  
Wallingford, CT 06492  
203-284-2800  
[www.gaylord.org](http://www.gaylord.org)

Hartford Dispensary  
1098 Farmington Avenue  
Bristol, CT 06010  
860-589-6433

Hospital for Special Care  
2150 Corbin Avenue  
New Britain, CT 06053  
860-223-2761  
[www.hfsc.org](http://www.hfsc.org)

Hospital of Central CT  
145 Whiting Street  
New Britain, CT 06062  
860-224-5300

*And*  
100 Grand Street  
New Britain, CT 06050  
860-224-5011  
[www.thocc.org](http://www.thocc.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
800-793-3588

*And*  
10 North Main Street  
Bristol, CT 06010  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

### **INTENSIVE OUTPATIENT & PARTIAL HOSPITAL PROGRAMS \***

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280  
[www.rushford.org](http://www.rushford.org)

Catholic Charities  
90 Franklin Square  
New Britain, CT 06051  
860-225-3561

*And*  
61 Colony Street  
Meriden, CT 06450  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

Community Mental Health Affiliates  
55 Winthrop Street  
New Britain, CT 06052  
860-224-8192  
[www.cmhacc.org](http://www.cmhacc.org)

UCONN/John Dempsey Hospital - The Partial Hospital and Intensive Outpatient Programs provide interdisciplinary psychiatric day treatment services to a population of adult psychiatric/dually diagnosed patients who are in need of comprehensive treatment to foster and support increased independent functioning. The services provided include group, individual and family therapy, psychoeducation, vocational guidance and support.

263 Farmington Avenue  
Farmington, CT 06030  
860-679-2000  
[www.uchc.edu](http://www.uchc.edu)

### **SUBSTANCE ABUSE TREATMENT \***

Rushford Center  
883 Paddock Avenue



Meriden, CT 06450  
203-630-5280

*And*

1250 Silver Street  
Middletown, CT 06457  
860-346-0300  
[www.rushford.org](http://www.rushford.org)

Rushford Center – Intermediate residential - Stonehaven  
325 Main Street  
Portland, CT 06480  
860-342-3252

Community Mental health Affiliates – Latino Program – Outpatient  
55 Winthrop Street  
New Britain, CT 06052  
860-224-8192  
[www.cmhacc.org](http://www.cmhacc.org)

Hartford Dispensary – Bristol Clinic  
1098 Farmington Avenue  
Bristol, CT 06010  
860-589-6433

John Dempsey Hospital – Outpatient  
10 Talcott Notch Road  
Farmington, CT 06030  
860-679-6700  
[www.uchc.edu](http://www.uchc.edu)

Veterans Recovery Center – Residential, Long term  
287 West Street  
Rocky Hill, CT 06067  
860-721-5817  
[www.ct.gov/ctva](http://www.ct.gov/ctva)

Wheeler Clinic – Pregnant Women – Outpatient, Partial hospital, Day treatment  
36 Russell Street  
New Britain, CT 06052  
860-223-8885  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Wheeler Clinic, Inc. – Outpatient, Intensive day and evening outpatient  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3527  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

## **METHADONE MAINTENANCE**

Hartford Dispensary New Britain Clinic  
70 Whiting Street  
New Britain, CT 06051  
860-827-3313

Hartford Dispensary Bristol Clinic  
1098 Farmington Avenue  
Bristol, CT 06010  
860-589-6433

## **RESIDENTIAL TREATMENT FACILITIES**

ARC of Southington Group Home  
10 Watrous Farm Road  
Wallingford, CT 06492  
203-492-2819  
[www.arcmw.org](http://www.arcmw.org)

## **PROBLEM GAMBLING SERVICES**

### **Hotlines**

- CT Council on Problem Gambling Toll Free Help Line: 1-888-789-7777 or 1-800-346-6238
- National Problem Gambling Helpline: 800-522-4700

### **Problem Gambling Services**

CT Valley Hospital, Russell Hall  
Middletown, CT 06457  
860-344-2244  
Toll Free: 866-440-4375

**Better Choice Programs** are gambling-specific treatment programs funded by the State of Connecticut. Services are offered at more than 16 locations in Connecticut through community agencies. Most programs offer a variety of outpatient services including: individual, group, and budget counseling for both problem gamblers and family members, psychiatric evaluation for both gamblers and family members, and couples and family counseling.

<http://www.ccp.org/betterchoice.html>

**Gamblers Anonymous** is fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from a gambling problem.

[www.gamblersanonymous.org](http://www.gamblersanonymous.org)

## **CASE MANAGEMENT SERVICES**

### **Rushford Center**

883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280  
[www.rushford.org](http://www.rushford.org)

**Community Mental Health Affiliates - Case Management services** provide short-term community advocacy and long-term case management assistance to help consumers lead lives of independence and choice in their community. Clients are assisted following hospitalization, and support and discharge planning is provided while clients are still hospitalized. The program teaches what is needed to successfully manage symptoms, obtain entitlements, education and employment. Case Management links consumers to all available and relevant services and helps them advocate for themselves whenever necessary and possible. The Case Management staff is fluent in English, Polish and Spanish.

125-C Whiting Street  
New Britain, CT 06051  
860-229-2711  
[www.cmhacc.org](http://www.cmhacc.org)

**Community Mental Health Affiliates – Next Steps** provides flexible, intensive long-term case management to consumers transitioning from hospitalization or homelessness and living in public housing in New Britain and Bristol. The program teaches what is needed to successfully manage symptoms, obtain entitlements, education, and employment. The majority of services are provided with and by clients.

125-C Whiting Street  
New Britain, CT 06051  
860-229-4830  
[www.cmhacc.org](http://www.cmhacc.org)

**Community Mental Health Affiliates – Modified Assertive Community Treatment Team (MACTT)** serves chronically homeless persons living in Permanent Supportive Housing (PSH) who suffer from mental illness, substance abuse and/or co-occurring disorders whose symptoms continue and jeopardize their housing stability. The goal is to help clients reduce their substance abuse and become more successful in managing their mental health symptoms while increasing their employment options in a client-driven system of care.

270 John Downey Drive  
New Britain, CT 06051  
860-826-1358  
[www.cmhacc.org](http://www.cmhacc.org)

## **DOMESTIC VIOLENCE SERVICES**

**Meriden/Wallingford Chrysalis** – services offered at no cost regardless of when abuse occurred, or whether or not the individual plans to leave.

14 West Main Street  
Meriden, CT 06451  
HOTLINE: 203-238-1501 or toll free statewide 1-888-774-2900  
203-630-1638  
[www.mwchrysalis.org](http://www.mwchrysalis.org)

**Prudence Crandall Center** - Offers expanded, comprehensive services to women, men, and children who are victims of domestic violence. Is the only domestic violence program serving these nine Connecticut towns: Berlin, Bristol, Burlington, Kensington, New Britain, Plainville, Plymouth, Southington, and Terryville.

P. O. Box 895  
New Britain, CT 06050  
HOTLINE: 1-888-774-2900  
860-225-5187  
[www.prudencecrandall.org](http://www.prudencecrandall.org)

### **Women & Families Center**

169 & 183 Colony Street  
Meriden, CT 06450  
203-235-9297  
[www.womenfamilies.org](http://www.womenfamilies.org)

## **EMPLOYMENT SERVICES**

Community Mental Health Affiliates  
55 Winthrop Street

New Britain, CT 06052  
860-224-8192  
[www.cmhacc.org](http://www.cmhacc.org)

Wheeler Clinic  
91 Northwest Drive  
Plainville, CT 06062  
860-793-3500  
[www.wheelerclinic.org](http://www.wheelerclinic.org)

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280  
[www.rushford.org](http://www.rushford.org)

Catholic Charities  
90 Franklin Square  
New Britain, CT 06051  
860-225-3561  
And  
61 Colony Street  
Meriden, CT 06450  
203-235-2507  
[www.ccaoh.org](http://www.ccaoh.org)

CT Works  
85 West Main Street  
Meriden, CT 06451  
203-238-3688  
[www.ctdol.state.ct.us](http://www.ctdol.state.ct.us)

## **PEER SUPPORT SERVICES**

**DMHAS Warm Lines** - telephone services staffed by people with psychiatric disabilities who offer phone support to their peers. These lines are **not** crisis lines and the hours of operation vary at each facility.  
<http://www.ct.gov/dmhas/cwp/view.asp?a=2902&q=335188>

New Britain Friends Helping Friends - Community Mental Health Affiliates - Mon, Wed, and Sat 6pm to 10pm  
860-681-5555

**Advocacy Unlimited, Inc.**- educates consumers of mental health services so that individuals can make informed choices about their own care and chart their own futures. The goal is to integrate all persons, regardless of identified disabilities, into the larger community. Advocacy Unlimited's vision is to create a network of advocates, strategically placed throughout the state, equipped with the skills necessary to produce a loud and unified consumer voice.

300 Russell Road  
Wethersfield, CT 06109  
800-573-6929 or 860-667-0460

**Connecticut Communities for Addiction Recovery (CCAR)** - an independent, grass-roots level, statewide network made up of recovering people, their significant others, families and friends working together towards

ensuring that our society will see addiction treatment and recovery as a positive effort in the future. CCAR also offers **Telephone Recovery Support**, helping people in recovery stay in recovery. Sometimes just a phone call can make the recipient feel wanted, included and cared about. A person new in recovery receives a weekly call from a trained person to check in and see how their recovery is going. On average, people receive calls for fourteen weeks, often times much longer. Recoverees can also enroll online.

198 Wethersfield Avenue  
Hartford, CT, 06114  
1-800-708-9145  
[www.ccar.us](http://www.ccar.us)

**For-U Focus on Recovery-United, including Recovery University** - A consumer run and operated DMHAS funded organization, a Center of Excellence, and a wonderful resource for CT adults who experience psychiatric symptoms, and for their families and their care givers.

100 Riverview Center, Suite 272  
Middletown, CT 06457  
860-704-0556  
Toll free in CT: 1-866-255-5029  
Fax: 860-704-0767  
[www.focusonrecovery.org](http://www.focusonrecovery.org)

**The National Alliance on Mental Illness - Connecticut (NAMI-CT)** - dedicated to the eradication of mental illness and to the improvement of the quality of life of those whose lives are affected by these diseases. The organization serves as an alliance of individuals, families, and friends of those with mental illness, of persons who have or have had mental illness, and of NAMI-CT local Affiliates and Associate members.

241 Main Street, 5th floor  
Hartford, CT 06106  
1-800-215-3021

## **DMHAS SOCIAL CLUBS**

Prime Time House  
810 Main Street  
Torrington, CT 06790  
Phone: 860-482-3636

Friendship Club (at Rushford Center)  
883 Paddock Avenue  
Meriden, CT 06450  
203-238-6821

Team Time Social Club (at CMHA)  
6 Whiting Street  
New Britain, CT 06051  
860-826-5383

## **ADDITIONAL RESOURCES**

**Acquired Brain Injury (ABI) Community Care Program** - services are offered regionally to persons with acquired or traumatic brain injury (ABI/TBI). A Community Integration Specialist (social worker) provides assistance to ABI/TBI individuals by facilitating initiation, coordination and implementation of community-based services. Eligible individuals access these services through referral. Consultation and advocacy are also offered as an integral part of the program.

<http://www.ct.gov/dmhas/cwp/view.asp?a=2902&q=335272>

**The Connecticut Military Support Program (MSP)** - MSP addresses a range of problems facing Reserve Component military personnel and their families as they prepare for deployment or return to civilian life.  
<http://www.ct.gov/dmhas/cwp/view.asp?a=3833&q=450538>

**Celebrate Recovery** - A Christian-centered recovery program based on the 12 Steps & 12 Principles of the Beatitudes.  
<http://www.celebraterecovery.com>

**Meriden Wallingford Substance Abuse Council, Inc.**  
5 Brookside Drive, P.O. Box 307  
Wallingford, CT 06492  
203-294-3591  
[www.mawsac.org](http://www.mawsac.org)

**The Connecticut Clearinghouse** - The CT Clearinghouse is the state's most comprehensive resource center for information about alcohol, tobacco and other drugs, and related issues affecting mental health and wellness.  
334 Farmington Avenue  
Plainville, CT 06062  
800-232-4424  
[www.ctclearinghouse.org](http://www.ctclearinghouse.org)

**Connecticut Department of Social Services** - provides a broad range of services to the elderly, disabled, families, and individuals who need assistance in maintaining or achieving their full potential for self-direction, self-reliance and independent living.  
25 Sigourney Street  
Hartford, CT 06106-5033  
1-800-842-1508  
[www.ct.gov/dss](http://www.ct.gov/dss)

**The Connecticut Office of Protection and Advocacy for Persons with Disabilities** - seeks to protect the rights of and to advocate for people with disabilities by providing information and referral services, advocacy services, abuse investigations and protective interventions, and community development activities.  
60-B Weston Street  
Hartford, CT 06120  
800-842-7303 (voice and TDD) or 860-297-4300 or 860-566-2102 (TDD)  
[www.ct.gov/opapd](http://www.ct.gov/opapd)

**The Governor's Prevention Partnership** - is a public-private partnership designed to reduce substance abuse and its related impact on health, safety and violence in Connecticut. It is one of the foundation pieces in Connecticut's Prevention Infrastructure.  
30 Arbor Street  
Hartford, CT 06106  
860-523-8042  
[www.preventionworksct.org](http://www.preventionworksct.org)

**The Multi-Cultural Leadership Institute, Inc.** - provides leadership for positive change through implementing and coordinating a variety of multicultural and diversity awareness, education, advocacy, and research programs. MLI has worked with DMHAS as a partner of Prevention and the Office of Multicultural Affairs, and has been a statewide resource to DMHAS funded programs for training and technical assistance. MLI also helps to co-administer the DMHAS Project for Addictions Cultural Competency (PACCT) program.  
100 S. Turnpike Rd. Suite C  
Wallingford, CT 06492

203-793-1952  
[www.mli-inc.org](http://www.mli-inc.org)

Spanish Community of Wallingford  
203-265-5866  
[www.scowinc.org](http://www.scowinc.org)

Alcoholics Anonymous (AA)  
1-800-530-9511  
[www.ct-aa.org](http://www.ct-aa.org)

Al-Anon Family Group/Al-Ateen  
1/888/825/2666  
[www.ct-al-anon.org](http://www.ct-al-anon.org)

Cocaine Anonymous (CA)  
800-203-123  
[www.ca.org](http://www.ca.org)

Narcotics Anonymous (NA)  
800-627-3543  
[www.na.org](http://www.na.org)

Statewide Narcotics Task Force  
800-44DRUGS

## **BASIC NEEDS RESOURCES in the MERIDEN & NEW BRITAIN AREA**

### **INFOLINE (2-1-1)**

Infoline is Connecticut's 24-hour telephone information, referral and crisis intervention service, staffed by professionals. Caseworkers deal with a wide range of human service problems and provide the link between people with needs and the resources available. A caseworker may intervene in an advocacy role when appropriate. Spanish speaking staff are available.

[www.infoline.org](http://www.infoline.org)

### **ADVOCACY/LEGAL SERVICES**

**FAVOR** – FAVOR is a non-profit statewide family advocacy organization serving families, children and youth dealing with a range of behavioral and mental health needs. FAVOR is committed to improving the quality of life for children, youth and families by increasing accessibility to effective, culturally competent and high quality family-driven mental and behavioral health services and supports. Family participation in policy development and the legislative process is encouraged. Training, technical assistance and support to parents and caregivers are offered.

2138 Silas Deane Highway

Rocky Hill, CT 06067

860-563-3232

[www.favor-ct.org](http://www.favor-ct.org)

**True Colors of Connecticut** – Help create a world where youth, adults and families of all sexual orientations and gender identities are valued and affirmed. All forms of oppression are challenged through education, training, advocacy, youth leadership development, mentoring and direct services to youth and those responsible for their well-being.

Resource guide available online.

576 Farmington Avenue

Hartford, CT 06105

860-232-0050

[www.ourtruecolors.com](http://www.ourtruecolors.com)

**Advocacy Unlimited, Inc.** – AU provides education to consumers of mental health services so they may make informed choices about their own care and chart their own futures. The goal is to integrate all persons regardless of identified disabilities into the larger community, creating a network of advocates throughout the state who are equipped with the skills necessary to produce a loud and unified consumer voice.

300 Russell Road

800-573-6929 or 860-667-0460

[www.mindlink.org](http://www.mindlink.org)

**The Connecticut Legal Rights Project, Inc. (CLRP)** - The CLRP is an independent, nonprofit legal service organization separate from DMHAS or other hospital or provider agency. The advocates and lawyers of CLRP represent clients who receive services from DMHAS in Connecticut. They work with people to express their wishes and get their needs met making every effort to ensure that clients are informed of their rights and options concerning treatment and other life choices.

P O Box 351, Silver Street

Middletown, CT 06457

Main Office at CVH: 860-262-5030

Toll Free Number: 877-402-2299

[www.clrp.org](http://www.clrp.org)

**Office of the Healthcare Advocate** - assists consumers with healthcare issues through the establishment of effective outreach programs and the development of communications related to consumer rights and



responsibilities as members of managed care plans. The office focuses on assisting consumers to make informed decisions when selecting a health plan; assisting consumers to resolve problems with their health insurance plans; and identifying issues, trends and problems that may require executive assistance.

P.O. BOX 1543  
Hartford CT, 06144  
866-466-4446  
[www.ct.gov/oha](http://www.ct.gov/oha)

## **FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs) \***

**Community Health Center** - Comprehensive primary health care provider offers medical, dental and behavioral health services for adults and children who are established primary medical care patients.  
[www.chc1.com](http://www.chc1.com)

395 North Main Street (dental services not provided at this location)  
Bristol, CT 06010  
860-585-5000

134 State Street  
Meriden, CT 06450  
203-237-2229

85 Lafayette Street  
New Britain, CT 06051  
860-224-3642

## **TRANSPORTATION**

**Logisticare** - 888-248-9895  
**Dial-A-Ride** - 866-906-RIDE

## **HOUSING RESOURCES & HOMELESS SERVICES**

<http://www.ct.gov/dmhas/cwp/view.asp?a=2902&q=335208&dmhasNav=>

**Community Mental Health Affiliates** - Supported Housing provides long-term intensive case management assistance to help consumers stay in their housing of choice. The program aids individuals who are homeless, have a mental illness/addiction, or who have HIV/AIDS and are willing to participate in professional care. Staff provides liaison support with landlords, entitlement offices, health care and other community stakeholders. Languages spoken include English, Jamaican Patois and Spanish, and towns of service include New Britain, Bristol, Plainville, Southington, Plymouth, Berlin and Burlington.

125-C Whiting Street  
New Britain, CT 06051  
860-229-4830  
[www.cmhacc.org](http://www.cmhacc.org)

**Housing Assistance Fund** - Program funded by the State providing rental assistance to persons with serious mental illness and substance abuse disorders on a temporary basis while an individual/family is on a waiting list for permanent state and/or federal subsidy. Services are provided by the local system of care on an in-kind basis.

Rushford Center  
384 Pratt Street  
Meriden, CT 06450  
203-630-5369

Community Mental Health Affiliates  
12 Whiting Street  
New Britain, CT 06502  
860-229-4830

**Housing Initiative - Pilots & Next Step Supportive Housing Initiative-** A public/private collaborative effort to foster the development of long-term solutions to the housing and service needs of families and individuals coping with psychiatric disabilities and/or chemical dependency and who are facing homelessness.

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280

**PATH** - Through the federally funded Projects for Assistance in Transition from Homelessness, DMHAS and other agencies provide research for persons who are homeless or at risk of homelessness and have serious mental health needs.

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280

**Friendship Service Center of New Britain, Inc.** – Assists with basic needs, community outreach and homelessness prevention, permanent supportive housing

241-249 Arch Street P.O. Box 1896  
New Britain, CT 06051  
PH: 860-225-0211  
<http://friendshipservicecenter.org/>

**Shelter Plus Care** – HUD-funded program providing rental assistance and supportive services for homeless individuals who have a serious mental illness, a substance abuse disorder, or HIV/AIDS. DMHAS administers this program for many communities in the State.

Rushford Center  
883 Paddock Avenue  
Meriden, CT 06450  
203-630-5280

Community Mental Health Affiliates  
12 Whiting Street  
New Britain, CT 06052  
860-229-2711

## **SHELTERS**

**New Opportunities** - Emergency shelter. Eligibility: single adults, pregnant women, and women with children.

Intake and application hours are Mon-Fri 4:30-7:00pm for single adults, no intake restrictions for women with children. Shelter is open Mon-Sun 7:00pm-7:30am for single adults and 24 hours/7days a week for women with children. Fees: \$7.00/day or 30% of income. Capacity 66 beds (26 male, 12 female, 8 mothers, and 20 children).

43 St. Casimir Drive  
Meriden, CT 06450  
203-634-1734

[www.newopportunitiesinc.org](http://www.newopportunitiesinc.org)

**Wallingford Emergency Shelter** - Emergency shelter accepts single adults during periods of emergency, dislocation, crisis or hardship from November 1-April 15. Intake hours: must arrive between 7-8 pm daily; call first after 8pm.

Must be a resident of Wallingford, single adults only. Income restrictions. Capacity 15 adults.

123 Quinnipiac Street  
Wallingford, CT 06492  
203-294-0102

[www.wallingfordshelter.org](http://www.wallingfordshelter.org)

**State of CT Social Services Department** - Emergency Housing Program for Cash Recipients only.

Social Work Services units at regional DSS offices can provide placement in temporary housing for eligible recipients. Eligibility includes TFA, SAGA Cash, or State Supplement recipients who have lost permanent housing due to eviction or foreclosure, illegal lockout, domestic violence, fire or other natural disaster, living conditions which have been declared unsafe or unfit by a housing code enforcement officer, certain shared housing situations (primary tenant is being evicted, is involved in criminal activity, or will be evicted if client does not move out). Clients can stay in temporary housing for up to 60 days, and are entitled to moving expenses and 60 days of storage. Application: contact Social Work Services units at DSS regional offices and sub offices to arrange for emergency housing.

Site hours: M,T,F: 8:30am-4:30pm; W,Th: 8:30am-12noon (W,Th afternoons: emergencies only)

30 Christian Lane  
New Britain, CT 06051

<http://www.ct.gov/dss/cwp/view.asp?a=2340&q=490632>

**Friendship Service Center of New Britain** - Emergency housing for single adults. Eligibility: Single adults, pregnant women in early trimester, women with children ages 1+, couples with children ages 1+, couples without children. Intake hours M-F 9:00am-4:00pm. Clients may stay up to 30 days with possible extensions.

Site hours: M-F 8:30am-5pm. Shelter hours: M-F 4pm-8am. Sat-Sun 24 hrs.

241-249 Arch Street  
New Britain, CT 06051  
860-225-0211

[www.friendshipservicecenter.org](http://www.friendshipservicecenter.org)

**Salvation Army Homeless Shelter** - Homeless shelter for men 18 years and older

78 Franklin Square  
New Britain, CT 06051  
860-225-6662

[www.salvationarmy.org](http://www.salvationarmy.org)

**St Vincent de Paul Mission Shelter** - Shelter for men and women. Separate dorm for women with children. No walk-ins. You must call and be put on the waiting list before entrance will be granted. This is a sober shelter. You must be out of the shelter by 7:30 am Monday - Saturday and 8:30 am on Sunday. You have to be back at the shelter each night between 5 and 6 pm.

19 Jacobs Street  
Bristol, CT 06010  
860-589-0702

[www.svdofbristol.com](http://www.svdofbristol.com)

## **TRANSITIONAL & RESPITE HOUSING SERVICES**

### **Thorpe House**

200 Blakeslee Street #263

Bristol, CT 06010

860-583-9373

[www.abilitybeyonddisability.org](http://www.abilitybeyonddisability.org)

### **Friendship Service Center of New Britain**

241-249 Arch Street

New Britain, CT 06051

860-225-0211

[www.friendshipservicecenter.org](http://www.friendshipservicecenter.org)

### **Meriden/Wallingford Chrysalis – for women and children only**

Meriden, CT 06450

203-238-1501

[www.mwchrysalis.org](http://www.mwchrysalis.org)

## **SOUP KITCHENS & FOOD PANTRIES**

### **Apostolic Community Church Emergency Food Pantry & Soup Kitchen**

144 Center Street

Meriden, CT 06450

203-639-0780

Tues, Thurs 11:00am – 1:00pm

### **Iglesia Christiana Palabra de Vida & Libres**

82-C Camp Street

Meriden, CT 06450

203-440-9920

Fridays 5:00 – 6:00pm

### **New Opportunities of Greater Meriden**

74 Cambridge Street

Meriden, CT 06450

203-235-0278 x10

Mon, Wed, Fri 9:00am – 1:30pm

### **Parker A.m.e. Zion Church Food Pantry**

1280 North Broad Street

Meriden, CT 06450

203-639-0747

2<sup>nd</sup> and 4<sup>th</sup> Wednesdays 1:00 – 4:30pm

### **Salvation Army – Meriden Corps Community Center**

23 St. Casimir Drive

Meriden, CT 06450

203-235-6532  
Tues, Thurs 9:00 – 11:00am, & 1:00 – 3:00pm

Master's manna  
46 North Plains Industrial Road  
Wallingford, CT 06492  
203-679-3042

Good News Christian Church Food Pantry  
46 John Street  
Wallingford, CT 06492  
203-284-9383  
Wednesdays 11:00am – 1:00pm

Town of Berlin – Community Services  
240 Kensington Road  
Berlin, CT 06037  
860-828-7007  
Mon-Wed 8:30am - 4:30pm, Thurs 8:30am - 7:00pm, Fri 8:30am - 1:00pm

Giving Back Food Pantry – The Tabernacle  
1445 West Street  
Southington, CT 06489  
860-276-0400  
Every other Sat @ 10:00am

St. Mark's Episcopal Church Food Pantry  
147 West Main Street  
New Britain, CT 06052  
860-225-7634  
Mon and Thurs 9:00am – 2:00pm

Spanish Speaking Center  
29 Cedar Street  
New Britain, CT 06051  
860-801-6344  
Wed and Fri 1:00 – 4:00pm

Fountain of Life Community Church – Lord's Food Pantry  
639 East Street  
New Britain, CT 06051  
860-229-2083  
2<sup>nd</sup> and 4<sup>th</sup> Thurs 6:00 – 7:00pm (October-May)

Mobile Foodshare – St. Ann's Church  
47 Clark Street  
New Britain, CT 06051  
860-225-7625  
Every other Wed 1:00 – 1:45pm

New Beginning Ministries  
84 Spring Street, 1<sup>st</sup> Floor  
New Britain, CT 06051  
860-827-1269  
Mon-Wed 11:00am – 1:00pm, Fri 11:00am – 1:00pm

Plainville Community Food Pantry & Fuel Bank  
54 Canal Street  
Plainville, CT 06062  
860-747-1919

St. James Baptist Church Soup Kitchen & Food Pantry  
15 Wilcox Street  
New Britain, CT 06051  
860-224-7736  
Thurs 11:30am – 1:30pm

New Britain Food & Resource Center  
400 Osgood Avenue  
New Britain, CT 06053  
860-827-8402  
Mon 12:00 – 4:00pm, Wed 3:00 – 7:00pm, Sat 9:00am – 1:00pm

The CFC – Storeroom  
43 Prospect Street  
Bristol, CT 06010  
Wednesdays 8:30am – 12:00 noon

Town of Rocky Hill  
699 Old Main Street  
Rocky Hill, CT 06067  
860-258-2799  
Mon-Fri 8:30am – 4:30pm

Salvation Army – Bristol Corps Community Center  
19 Stearns Street  
Bristol, CT 06011  
860-583-4651  
Mon-Fri 9:00am – 2:00pm

Mobile Foodshare – Bristol Housing Authority  
70 Gaylord Street  
Bristol, CT 06010  
860-585-2037

Meals for the Needy – Zion Lutheran Church  
27 Judd Street  
Bristol, CT 06010  
860-589-7744

Mobile Foodshare – Wethersfield Housing Authority  
60 Lancaster Road  
Wethersfield, CT 06109  
860-529-2267  
Every other Wed 9:30 – 10:30am

Blessed Pantry  
739 Terryville Avenue, Bristol, CT 06010  
860-585-9742

St. Paul's Evangelical Lutheran Church Food Pantry  
371 Wolcott Hill Road  
Wethersfield, CT 06109  
860-529-5397

Town of Wethersfield – Social & Youth Services  
505 Silas Deane Highway  
Wethersfield, CT 06109  
860-721-2977

Town of Farmington – Social/Youth Services  
1 Monteith Drive  
Farmington, CT 06032  
860-675-2390  
Tues 9:30am – 12 noon, 1<sup>st</sup> Thurs 4:30 – 6:30pm

Gifts of Love  
35 East Main Street  
Avon, CT 06001  
860-676-2323  
Mon-Fri 9:00am – 3:00pm, 1<sup>st</sup> Sat 9:00am – 12:00noon

Town of Avon  
60 West Main Street  
Avon, CT 06001  
860-409-4346  
Tuesdays 9:30 – 11:30am

Mobile Foodshare – Avon Social Services  
60 West Main Street  
Avon, CT 06001  
860-409-4346  
Every other Tuesday 10:15 – 10:45am

Mobile Foodshare – St. Ann's Rectory  
289 Arch Road  
Avon, CT 06001  
860-409-4346  
Every other Tuesday 10:15 – 11:00am

Town of Newington – Food Pantry  
131 Cedar Street  
Newington, CT 06111  
860-665-8590  
Tues 1:00 – 3:00pm, Thurs 9:00am – 12:00 noon, 2<sup>nd</sup> & 4<sup>th</sup> Mon 4:00 – 6:45pm

Town of Simsbury – Eno Memorial Hall  
754 Hopmeadow Street  
Simsbury, CT 06070  
860-658-3283  
Monday 8:30am – 7:00pm, Tues-Fri 8:30am – 4:30pm

CT Food Bank – A partnership to alleviate hunger  
[www.ctfoodbank.org](http://www.ctfoodbank.org)